

Gynaecological Cancer Surgical Services Review

Why

In line with a requirement from NICE, the South West health communities' provision of surgical care for gynaecological cancers has been reviewed with the aim of identifying where specialised services should be provided in the future. The requirement was developed with involvement of users nationally. This review has now been carried out and its recommendations considered by the Peninsula Cancer Network however, the decision as to whether these recommendations are adopted will not be final until all the Primary Care Trust Boards have ratified a decision.

This plan has been put together to ensure that those affected by the decision have an opportunity to understand it and help shape the support services they might need as a result of the possible need to travel further for their surgical treatment. It has been developed with colleagues from Devon and Cornwall PCTs as some of the people we see at Plymouth will (by choice) come from East Cornwall and Devon. This approach will ensure that there is no duplication of engagement or differing messages delivered.

Who

Stakeholder groups

- HOSCs
- LINKs
- Staff at PHNT
- Staff at RCHT (including PALS and clinical staff)
- Current patients their families and carers
- Local interest groups
- Community networks in South East Cornwall

Groups and patient populations to approach

- PHNT Mustard Tree

- Macmillan Cancer Support
- Renewed Hope Cancer Support
- PLUSS
- Carers Champions/Carers UK
- Gossip Support
- Pride Forum
- Race equality Council
- Plymouth Disability Action Network
- Cornwall and Isles of Scilly Cancer Patient and Carer Support Group (CIOS CSG)

When

It is proposed that the engagement plan takes place over a period of 12 weeks in line with the Plymouth Compact agreement on consulting with third sector and that the process of engagement starts once the relevant HOSCs and LINKs have received this plan and had the opportunity to comment on its content. For a more detailed timetable of events see appendix A.

How

The engagement will use a number of different approaches in order to provide stakeholders with multiple routes through which to share their thoughts and views on what support should be available to attend alternative sites. Approaches used will include:

- NHS websites and social media sites PCTs/PHNT
- Information/News on relevant support organisation websites
- Information forwarded to relevant third sector Newsletters
- A series of specific targeted workshop/events (Individual invitations to patients and carers)
- Workshops for affected staff
- Local Media if required

Responsibilities

The stakeholders encompassed by this plan come from three distinct administrative areas. These are those covered by Plymouth, Cornwall and Isles of Scilly (CIOS) and Devon PCT. Therefore the responsibility for ensuring its implementation lies with the

Communications and Involvement staff of all three organisations. The work will however be led by Plymouth because the recommendations set out in the review if accepted will have the greatest impact on patients attending and staff at Plymouth Hospitals NHS Trust and in total around a 120 women per year from Plymouth, Devon and Cornwall. Where appropriate, staff will work together and run events jointly. The table below identifies who will be responsible for what engagement activities.

Areas of responsibility	Plymouth	CiOS	Devon
Staff	SL to co-ordinate work for PHT	ZH / PS to coordinate and work with LM at RCHT	
Patients/families/carers	SP/SL Formal but targetted event in february with current patients and their families/carers. Link also invited.	PS to work with PHT (SP/SL) to organise a SE Cornwall intimate event in Februray. Patients / Carers to be identified by PHT and invite letters sent from Chief Execs. PS to coordinate Cornwall event. Single member of LINK and CIOS CSG to also be invited.	
Other stake holding groups – HOSCs LINKs and support organisations	SP/CS to co-ordinate work with Plymouth HOSC providing them with the opportunity to comment on this plan and review the outcomes of the engagement activities.	PS / ZH to coordinate work with both OSCs and both LINKs so that they have an opportunity to comment on this plan, review the outcomes of the enagement work and review the final service specification.	

Key

SP	Sally Parker	PPI Lead NHS Plymouth
CS	Corinne Shore	Head of Communication and Engagement
SL	Sue Latham	Head of patient services PHNT

PS	Peter Stokes	Head of Stakeholder Engagement CIOS
ZH	Zoe Howard	Head of Communications CIOS PCT
LM	Laura Mason	Head of Communications RCHT
PM	Pauline Mcluskey	Deputy Director Communications and Engagement (Devon)

Key messages

It is important that throughout this process the information we give and our messages need to be consistent XX key messages have been identified these are:

- That this is **not a consultation** about whether this development happens, the development is a 'must do' and specialised centres for gynaecological cancer surgery will be established.
- The creation of specialised centres **is a development of the existing service** not a reduction in existing services or a suggestion that existing services are not of a high quality.
- This is engagement to discuss with stakeholders **how they can be supported** to get the most from this development of the service. This might include talking about issues around transport, accommodation family support etc.
- This will affect those women and their families who have a need for **complex surgical interventions only**. The majority of women will be treated at their local hospital or hospital of their choice.
- Women who may need to travel to a different site for their surgery will **still have their pre-operative clinic appointments and investigations at their local hospital or hospital of choice**.

A suggested timetable of events is given in the appendix below.

Appendix A PPI Engagement Plan

Week	1	2	3	4	5	6	7	8	9	10	11	12
Hosc/LINKs Presentation decision and Engagement plan												
Initial information out to stakeholders and invitations to workshops												
Information uploaded onto web/social media online feedback mechanism												
General workshops patients/families carers												
General workshops staff												
Feedback from workshops out to stakeholders												
Presentations/workshops to key support organisations												
Feedback on engagement to all stakeholders												
Dissemination of service specification to all stake holders												

Date	Activity	Responsible person	Notes
January			
5th	Draft engagement plan to CLOS HOSCs	PS	
27th	Draft engagement plan to Plymouth HOSC	SP	
29th	Invitations out to Plymouth patients	SP/SL	
29th	Invitations out to CLOS patients	PS	
February			
1 st week	Information up on websites and social networking sites	All Comms	Standardised messages on all and information on what people can influence and how.
11 th /12th	Plymouth consultation event Patients/carers	SP/SL/PS	
?	CLOS consultation event Patients/carers	PS/SP	
?	Plymouth consultation with Staff	SL	

26th	Outcome of consultation out to patients carers/staff	All comms	Utilising all media and including mail out to those involved in original event.
24	Outcome of engagement to CIOS Board	PS	
25	Outcome of engagement to Plymouth Board	SP	
?	Outcome of engagement to Devon Board	PM	
March			
8	Feedback on consultation to PCT CE meeting	SP/PS	
1-12	Presentation to support organisations re. Consultation and feedback	PS/SP	
11	Engagement outcomes to Devon OSC	PM	
23	Engagement outcomes to CIOS OSC	PS	
31	Engagement outcomes to Plymouth OSC	SP	
26	Consultation report to PCN Board	SP/PS	
<i>The following timeline will be dependent on a decision re. Substantive/not substantive from the OSCs</i>			

In addition to the activities outlined above, the individual PCTs concerned will have in place their own communication strategies to manage wider media attention.